Motivation
Seeking for the ways to improve ICT project management practices and reduce project failure chances, enterprises implement different project management best practices. But many of them fail to realize the relationship between the success of their ICT projects and the key concepts of the PG. To identify the factors that influence the effectiveness of project management activities and to find a comprehensive project governance approach to add value to the business, the researcher decided to look into “What can be done to improve the PG?” by conducting a case study at one of the departments of the one of the biggest world-wide companies.

Objective
The main goal of the research is to examine the current level of adoption of the main PG and ITG aspects in the chosen organizational unit and enable the department to: Successfully manage ICT projects
- Track project performance at any time of its implementation
- Better align IT systems with business strategy
- Minimize IT-related risks
- Optimize and adequately utilize resources needed for IT solutions
- Ensure business value delivery

Implication
The implication is to contribute to the improvement of the project management activities within the chosen organizational unit and enable the department to: Successfully manage ICT projects
- Track project performance at any time of its implementation
- Better align IT systems with business strategy
- Minimize IT-related risks
- Optimize and adequately utilize resources needed for IT solutions
- Ensure business value delivery

Theoretical Background
To obtain a comprehensive understanding of the Project Governance and IT Governance, main concepts of both were studied. These aspects later will be applied in the case study:

Recommendations and Conclusions
To improve the PG at the chosen department and focus on the key aspects of successful ITG and PG, COBIT5 was chosen as an umbrella framework for IT governance and IT-related risk management. A four-phase project has been initiated to adopt the framework and implement the BA101 Manage Programmes and Projects process. The researcher helped the department to make a huge step forward to improvement of its PG and ITG processes by adopting COBIT5 framework. The case study that the researcher has conducted gave the department a better understanding of the business goals and showed the importance of each of the ITG and PG aspects on the overall ICT projects delivery success.

The researcher has accomplished her goal by recognizing the factors that influence the success of the organizational unit PG and directing on how to improve the identified aspects to better manage their ICT projects. In addition to this, the researcher has provided COBIT 5 tools to help the GCCS to continue improvement of the management of IT-related processes focusing on their strategic alignment with the business as well as value delivery by risk and resource optimization.